



Dandaragan Shire Internet Initiative - Internet Access Survey

Thank you for participating, your feedback is very important to us. This survey has been devised by the Dandaragan CRC and Dandaragan Shire Internet Initiative Working Party to provide a snapshot of internet access, usage and needs across the Dandaragan Shire region. The information collected will be confidential, will provide base data to trigger funding opportunities, and will potentially lead to forming a regional cooperative to grow increased capacity for competitive cost.

This will enable the whole region to be globally connected and progressive, for the benefit of all.

1. Please provide your property/residential address.

Street/lot number:.....
Street/road name:
Town: Postcode:.....

2. Please provide the number of persons in each age category in your household/business.

Please add a 'YES' next to the number if they use the internet.

0-5 years: [] 31-40 years: [] 71-80 years: []
6-10 years: [] 41-50 years: [] 81 years + : []
11-20 years: [] 51-60 years: []
21-30 years: [] 61-70 years: []

3. Are you answering as a business or residential user? If you are both please fill in a separate form for your business.

Private/individual user Agricultural Business Other (please specify below)
 Business Non Governmental/ Not-For-Profit

4. If you using the Internet for educational purposes, is it for:

School University Other? (please specify)
 Adult Education (TAFE, short course.) Self-learning

5. Rate the devices listed below that are used to access the internet in your household/ business.

Please circle (On a scale of 1 to 5, 1 being least used and 5 most)

Smartphone: 1 2 3 4 5 Desktop Computer and/or Laptop: 1 2 3 4 5
Tablet: 1 2 3 4 5 Business System and Server: 1 2 3 4 5
Smart TV: 1 2 3 4 5

6. How important is internet service to you or your business?

(On a scale of 1 to 10 where 1 is not at all and 10 is extremely, please circle)

1 2 3 4 5 6 7 8 9 10

7. How do you currently access the internet?

ASDL or ASDL2+ Mobile broadband Dongle NBN Fixed Wireless
 Dial-up USB Modem NBN Fibre (Fixed Wired)
 Mobile phone - mobile broadband or Smartphone Satellite Broadband I don't use the internet
 NBN Sky Muster Other (please specify):

8. Who is your current internet provider?

Telstra Optus Other (please specify):

9. What is the typical download speed of your internet connection? (Please go to http://testmey.net/ if you need to check)

less than 1Mbit/sec 5-10 Mbit/sec
 1-2 Mbit/sec more than 10 Mbit/sec
 2-5 Mbit/sec I don't know

10. What is the typical upload speed of your internet connection? (Please go to http://testmy.net/ if you need to check)

less than 1Mbit/sec 5-10 Mbit/sec
 1-2 Mbit/sec more than 10 Mbit/sec
 2-5 Mbit/sec I don't know

11. How would you rate the quality (stability and speed) of your internet service?

(On a scale of 1 to 10 where 1 is very poor and 10 is excellent, please circle)

- 1 2 3 4 5 6 7 8 9 10

12. How many hours per week do you use your internet connection?

- 0-5 hours
- 6-10 hours
- 11-20 hours
- 21-30 hours
- 31-40 hours
- 41-50 hours
- 51-60 hours
- 61-80 hours
- 81 or more hours
- Other (please specify):
.....

13. If your internet connection or speed and quality could be improved, how much time would this save per week?

- 2 hours or less
- 2-5 hours
- 5-7 hours
- 7-10 hours
- 10 or more hours
- Not sure, but would like to know.
- Other (please specify):

14. If you could value the time wasted due to the problems with your current internet services, what would it be?

- \$100 or less
- \$100 - \$200
- \$300 - \$500
- \$500 - \$1000
- \$1000 - \$2000
- \$2000 or more

15. Would you say your current internet service is value for money?

(On a scale of 1 to 10 where 1 is no value and 10 is extremely good, please circle)

- 1 2 3 4 5 6 7 8 9 10

16. Please select the current type of internet service you receive:

- High speed, more than 50 Mbit/sec download and 50 Mbit/sec upload—50/50
- Moderate speed, 20 Mbit/sec download and 5 Mbit/sec upload—20/5
- Low speed, less than 10 Mbit/sec download and 1 Mbit/sec upload— 10/1
- Intermittent internet service—if it works it works
- No access to internet services at all

17. How much do you currently pay per month for your Internet Service?

18. Would you use a different internet service provider of the quality of service was better? (Please circle)

- No Unlikely Maybe Likely Yes

19. Would you consider being a potential customer with a Regional Community Cooperative led by *Dandaragan Shire Internet Initiative Working Party, (in partnership with Mid West Shires)* working towards world leading and best practice internet service provision for our region and communities?

The response to this question is vital to ensure support for funding opportunities.

- Yes, definitely.
- Yes, however, I would like to know more.
- No.

19. Please provide your profile details:

Full name:.....

Name of business (if applicable):.....

Email address:

Phone number:.....

20. Would you like to attend an information session about Dandaragan Shire Internet Initiative? (please circle)

- Yes No

21. Would you like to receive regular updates about this internet initiative? (please circle)

- Yes No

Due by 4pm Wednesday 1st February 2017



If you have any questions please call us on: 96514071 or email: office@dandaragancrc.net.au

Please drop the form back to Dandaragan CRC or post it to Dandaragan CRC PO Box 8, Dandaragan, WA 6507